

SYPA Record of Breaches

Year	Ref	Date Identified	Type of Breach (e.g. personal data, contributions, criminal activity, etc)	Description	Action Taken in Response to Breach	Possible Impact (Red/Amber/Green)	Date Reported to Local Pension Board or Authority	Reported to Pensions Regulator or other statutory body (e.g. ICO)?	Reported to Data Protection Officer?	Details of any follow up actions taken/required or wider implications	Breach Open/Closed
2022/23	60	28/06/22	Personal Data	Life Certificate containing an NI Number was sent to the wrong address because an address had been updated incorrectly on the member record.	Apologised to member and confirmed no other comms had been issued to wrong address.	Green	04/08/2022 (LPB)	NO	NO	NI Number removed from Life Certificate process. Unique system issue indirectly linked to both members having previously shared the same address - now resolved	Open pending any Board comments

Year	Ref	Date Identified	Description of Cybersecurity Incident	Action Taken in Response to Incident	Date Reported to Local Pension Board or Authority	Reported to Pensions Regulator or other statutory body (e.g. ICO)?	Reported to Data Protection Officer?	Details of any follow up actions taken/required or wider implications	Incident Open/Closed
2022/23	CS16	30/06/22	Staff member was using an online sort code checker when they were redirected to a dubious site suggesting the PC had been locked and they should call a number that appeared on screen. Immediately reported to ICT.	Issue found by ICT to be a redirect likely via an advert. All MSEdge processes killed off, settings reset and browsing data cleared. Ran Sophos Scan	04/08/2022 (LPB)	NO	NO	All staff directed to use a specific sort code checker in future.	Closed
2022/23	CS17	21/07/22	Phishing email sent to two members of SYPA staff in Finance team suggesting bank account had been locked. Checked and it hadn't.	Emails were deleted. The sender was blocked and URLs also blocked.	04/08/2022 (LPB)	NO	NO	NA	Closed